

RISK DISCLOSURE INFORMATION

Our activity includes some level of risk. Our staff take all practicable steps to ensure your safety, and with any activity in the outdoors you acknowledge an element of risk involved.

Inherent risks of the activity include (but are not limited to):

PERSON OVERBOARD

Your skipper will provide safety briefings and provide instructions around lifejackets storage, location and how to remain safe on the vessel. Please listen to your skippers' instructions at all times.

VESSEL LOSS OF STEERING AND/OR PROPULSION

Our boats are maintained regularly and undergo Maritime New Zealand vessel surveys, though mechanical issues may still arise. Your qualified MNZ skipper is equipped with a radio and further safety equipment to ensure that contact can be kept with our base operations at all times.

STRICKEN VESSEL

Lake Taupo is a deep and often calm body of water, and though these events are unlikely there remains a risk of collision or boat capsize on the Lake. Our operating season coincides with the peak season for commercial and recreational users of the lake enhancing the risk of collision and wake from other vessels. Our staff are trained to always be observant of other vessels using the lake. We will always cancel trips if predicted weather conditions are unfavourable.

LOSS OF PERSONAL ITEMS

All personal items **MUST** be secured correctly by yourself if you decide to take it, our boats have comfortable seating and personal items are more than welcome to be onboard, please listen to the Skippers advice on where these can be stored. It is at your own risk to bring any personal items on your tour.

RISK OF TRIPS, FALLS & HAZARDS ON THE VESSELS

Our activity includes some walking and movement on the boats and there is a risk of falling over or tripping on the boats. Please listen to our staff's instruction on how and when to move around the vessel. Due to the nature of our activity there is a number of moving ropes on our boats which can cause injury if instructions are not followed. There is a first aid kit on-board, and seats for all passengers are available.

EXPOSURE TO WEATHER

Our vessels are exposed to the elements, you will need to take precautions to manage your sun exposure, and exposure to cold conditions, please bring warm, dry clothing. We have sunscreen available on the boats and at our berth but we recommend you apply this before arriving for your trip with us.

ALLERGENS

An EpiPen is located on every vessel however it is the individual's responsibility to supply their own and medic themselves, in the event of a severe allergic or anaphylactic reaction. The skipper and staff are to be notified immediately of any early signs to a reaction.

WEATHER CONDITIONS

Our staff regularly assess the weather conditions when we are operating, taking advice from recognised weather reports and shared information from other lake operators. Wind shear,

inclement weather, lightning, variances and extremes of wind, weather and temperature can be unpredictable and as such is a risk to our activities. Our policy is always safety first, and our skippers reserve the right to cancel trips if they believe it is unsafe to operate.

OPERATOR ERROR

Taupo Parasail will use a high degree of skill in ensuring the safety and welfare of participants, it will not accept liability for loss, injury or damage sustained by a participant or their dependents in circumstances where the exercise of reasonable care could not have avoided such an event. While the staff and management of Taupo Parasail will take all practicable steps to identify and minimise potential dangers, participants are required to acknowledge that they must follow the staff's instructions and use the safety equipment when instructed at all times.

EQUIPMENT FAILURE

Equipment failure is the most likely cause of serious injury or death during our activity. Taupo Parasail follows the New Zealand Parasail Association guidelines with the quality of our equipment, effective use of this equipment, and regular maintenance/inspection of this equipment. Equipment used in Parasailing generally comes with weight limits, which is why we have strict restrictions on a minimum and maximum weight limit of our customers. While we take all practical steps to ensure our equipment is in safe operational condition it is acknowledged that there is a risk of equipment failure that is outside of our control.

WAIVER REQUIREMENT

The enjoyment and excitement of parasailing are derived partly from the inherent risks and contribute to such joy and excitement, and as such prior to starting an activity with Taupo Parasail participants will be required to acknowledge they accept all the risks of parasailing, including the risks described above and the possibility of personal injury, death, property damage or loss resulting for any reason. For participants under the age of 16, a parent or guardian will be required to be present and complete a waiver on their behalf.

Taupo Parasail reserves the right to withdraw any person who, in their opinion, is likely to endanger themselves or others.